

# Skillcare Limited Newsletter

## Autumn is here!

Summer is on its way out and the new season is approaching fast so with this news letter we would like to take the opportunity to notify our customers of the new changes at Skillcare Limited, and also reflect on what has been happening over the summer. All of the information on our newsletter and useful downloads can be found on our website [www.skillcare.org.uk](http://www.skillcare.org.uk).

## Social Media

Over the summer Skillcare Limited decided to get social so we launched our social media pages for Facebook, Twitter, Instagram, Pinterest etc. which can be found in the important information bar on the right so please feel free to take a look and like, share, retweet and tag us during your social feed browse. Our blog can be found on our social media page so be sure to check for updates on new downloads and helpful tips for caregivers and family members.

## Fancy a Coffee?

We also understand that the best kind of socializing is not via the internet and that is why we have launched our Skillcare Limited coffee mornings which will take place at our head office. If you haven't heard of or attended one we would like to officially invite you and/or your family and friends to join us at our next Enfield coffee morning on the 4th December 2015 at our head office (see info bar for address) in preparation for the festivities ahead of us all, you will be able to engage with the care team, and the support office, and it will give you a valuable insight into how our organization operates.

## Service Improvements

The summer has also been a time of inspiration for us here at Skillcare Limited. We have learnt that as the seasons change, we do to, so it gives us great pleasure to notify you of a few changes that have been made within Skillcare Limited. We aim to constantly provide the best quality of homecare service and recognize that in order to achieve ...

## Important Info

**4/12/2015 -Enfield  
Coffee Morning:**  
Building 3  
North London  
Business Park,  
Oakleigh Road,  
N11 1GN,  
London

**11/09/2015 –Log In  
System Goes Live**

## Important Links

[Facebook.com/  
skillcareltd](https://www.facebook.com/skillcareltd)

[Instagram.com/  
skillcareltd](https://www.instagram.com/skillcareltd)

[Twitter.com/  
Skillcare\\_Ltd](https://twitter.com/Skillcare_Ltd)

[Skillcare.org.uk/](http://Skillcare.org.uk/)

[CQC.org.uk](http://CQC.org.uk)

[Skillsforcare.org.uk](http://Skillsforcare.org.uk)



... this we must ensure we encourage our healthcare assistants progression and training. Over the summer we have now enrolled our healthcare assistants on the Care Certificate Diploma in order for our team member to be informed of all the up to date policies and procedures provided by the CQC (Care Quality Commission). This will result in high standards of care being delivered throughout the company and in your homes.

### **New Log In System.**

We are also due to launch our new Login System which will be a free service for service users and healthcare assistants and will result in accurate recordings of call times and deliveries. The Login System is operated by a phone call in and out procedure using the service users home phone which all healthcare staff members will be trained to use. We stress that this is a free system for all service users and you will not be charged for the calls made to the logging in and out system. This will result in a more efficient invoicing system and a faster response time for all missing calls and allocating bank staff. We will inform you via phone or email when this system goes live and we would love to hear your feedback when it does.

### **You Time**

We understand that care giving and needing care can be strenuous and emotional for all involved so we would like to invite you to take a look at our blog, which can be found on the Skillcare Limited website ([www.skillcare.org.uk](http://www.skillcare.org.uk)), for tips and advice on various topics such as handling and coping with stress, mental health issues and sickness.

Your feedback is important to us and this is why we would like to invite our service users and family/friends to write to us with testimonials via email or post if you have someone you would like to praise or have some suggestions for improving the service.

**All views and opinions are greatly appreciated.**



## Current

## Vacancies

- [Brent Full Time Healthcare Assistant](#)
- [Brent Part Time \(w/e\) Healthcare Assistant](#)
- [Enfield Full Time Healthcare Assistant](#)
- [Enfield Part Time \(w/e\) Healthcare Assistant](#)
- [Barnet Part time \(w/d\) Healthcare Assistant](#)

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QUALITY CARE AND SUPPORT SERVICES